

Dornie Lodges - Terms & Conditions

1. Period of Hire.

Letting commences at 4pm on the day of arrival and terminates at 10am on the day of departure. Lets are normally on a weekly basis (Saturday to Saturday except at Christmas and New Year) and the maximum period of let is 3 weeks. The lodges are let for holiday purposes only and only to the persons named on the booking form. Shorter lets of 3 or 4 nights may be possible out of peak seasons and subject to availability.

2. Booking & Payment.

A firm booking is accepted following completion of an online booking form and confirmation by email of availability and price. Unless otherwise agreed, a deposit of £150 is payable when a booking is made. The balance of the hire charge shall be payable 4 weeks before the commencement of the letting period. If the balance is not received by this date then the Owners will be entitled to re-let for the period and the deposit will be forfeited by the Client. For bookings made less than 4 weeks in advance, full payment is required at time of booking.

Acceptable methods of payment are direct bank transfer in GB Pounds or Euros, cheques drawn on a UK bank account, cash in GB Pounds or Euros, or payments to our PayPal account in any currency. Currency exchange rates are those used on the date of booking on the website XE.com. Once the booking is confirmed by the Dornie Lodges the Client is responsible for the full hire charge.

3. Cancellations.

Should a cancellation be made by the Client, the Owners will seek to re-let the property for the period of hire. If successful in doing so a full refund will be made, if not the deposit will be forfeited by the Client. If cancellation occurs less than 4 weeks prior to hire and the Owners are unable to re-let for the period, then the entire hire fee will be forfeited by the Client.

Clients are strongly advised to take out a Holiday Cancellation Insurance Policy, see <http://travel.schofieldsltd.uk/> and others.

4. Availability.

If the lodges cannot be made available for the period booked due to events beyond the Owners' control and the Owners are forced to cancel the booking, the whole of the hire charge will be refunded and the Client will have no further claim against the Owners. To check availability or make a booking please contact the owners by phone on 01738 587 899 or 07850 514793 or by email.

5. Services.

Use of electricity for heat light and cooking, fuel for the stove, bedlinen, and towels are included in the weekly tariffs. Use of the internet is also inclusive in the tariffs but availability and quality of connection cannot be guaranteed.

6. Number of Persons using the properties.

The number of persons occupying the properties should not exceed the maximum number stated for each property. Subletting is strictly prohibited.

7. Complaints & Problems

Should there be any problem or cause for complaint during a period of letting, it is the Client's responsibility to contact our local caretaker or ourselves as soon as possible and we will attempt to rectify the problem.

8. Breakage or Damage.

For the benefit of the next clients staying in the house, please advise us of any breakage or damage that occurs during your stay. We do not charge for breakages or damage which occur as a result of normal use, but reserve the right to demand payment for damage or breakages which occur as a result of reckless or deliberate misuse.

9. Care of Property.

The Client shall take reasonable and proper care of the property, its furniture, pictures, fittings and effects in or on the property and leave them in the same clean and tidy condition and state of repair at the end of the letting period as at the beginning.

10. Pets.

The number of pets is normally limited to one well-trained pet per holiday party. It is the Client's responsibility to inform us if bringing a pet.

11. Liability.

The Owners shall have no liability for any death, personal injury, damage or loss of personal property unless this results from our own negligence.

12. Right of Entry.

The owners reserve the right of entry to the property at all reasonable times for the purposes of inspection or to carry out necessary repairs or maintenance.

13. Injury Loss or Damage.

The use of the property and its equipment is entirely at the Client's risk and no responsibility can be accepted by the Owners for injury to the Client or a member of his or her party, nor for injury loss or damage to their belongings, including motor vehicles. Client's Responsibility - The Client is responsible for the property and its contents which should be left clean at the end of the holiday, and breakages, damage or faults reported to the Owners.

14. Contract.

The Contract of Hire is between the Client and Dornie Lodges Ltd.